### SCHEDULE NO. 14.1 - MDB WATER SHORTAGE CONTINGENCY PLAN <u>MEADOWBROOK SERVICE AREA</u>

Sheet 1

## A. APPLICABILITY

- 1. This schedule applies to all water customers served under all tariff schedules authorized by the Commission for Meadowbrook Service Area. It is only effective in times of implementation of the Water Shortage Contingency Plan enforcement stages, as required by Rule No. 14.1, and only for the period noted in the Special Conditions section below.
- 2. This Schedule shall remain dormant until activated by Commission authorization via a Tier 2 advice letter.
- 3. Once the Schedule is activated, utility can implement Stages of the Schedule by filing a Tier 2 advice letter
- 4. When this schedule is activated, it shall remain in effect until the utility files a Tier 1 advice letter to deactivate a specific stage of the Water Shortage Contingency Plan and such is authorized by the Commission.

### **B. TERRITORY**

- 1. This Schedule applies to all customers in the Meadowbrook Service Area. All other customers served by California-American Water Company are excluded from this particular tariff, but are included in separate and distinct Water Shortage Contingency Plans.
- C. STAGES
  - Stage 1 of the Water Shortage Contingency Plan enacts water conservation requirements established in Rule 14.1 Section D. The non-essential or unauthorized water uses in Section D are in effect at all times.
  - 2. Stage 2 First Enforcement Stage of the Water Shortage Contingency Plan A Stage 2 Water Shortage Contingency Plan condition exists when it is determined that due to drought or other water supply conditions, a water supply shortage or threatened shortage exists and a further consumer demand reduction is necessary to make more efficient use of water and appropriately respond to existing water conditions. Stage 2 of the Water Shortage Contingency Plan will be enacted upon a determination that water usage should be further reduced from current levels, that a temporary water emergency exists necessitating implementation or that the requirements of Stage 1 are ineffective in complying with the necessary reduction.
  - 3. Stage 3 Second Enforcement Stage of the Water Shortage Contingency Plan A Stage 3 Water Shortage Contingency Plan Condition exists when it is determined that due to drought or other water supply conditions, a water supply shortage or threatened shortage exists and a further consumer demand reduction is necessary to make more efficient use of water and appropriately respond to existing water conditions. Stage 3 will be enacted upon a determination that water usage should be reduced further from current levels, that a temporary water emergency exists necessitating implementation or that the requirements in Stages 1 and 2 are ineffective in complying with the necessary reduction.

(TO BE INSERTED BY UTILITY) Advice 1370 Decision DI (Continued)

ISSUED BY J. T. LINAM DIRECTOR - Rates & Regulatory

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### SCHEDULE NO. 14.1 - MDB WATER SHORTAGE CONTINGENCY PLAN MEADOWBROOK SERVICE AREA

Sheet 2

(N)

# C. STAGES

- 4. Stage 4 Third Enforcement Stage of the Water Shortage Contingency Plan A Stage 4 Water Shortage Contingency Plan condition is also referred to as an "Emergency" condition. A Stage 4 condition exists when it is determined that a critical water shortage emergency exists, or that the measures in Stages 1 through 3 are ineffective in complying with a necessary reduction.
- 5. Stage 5 Mandatory Rationing. A rationing plan will be implemented when it is determined that the efforts in Stage 4 are insufficient to meet the regulatory or physical limitations of the available water supply.

### D. WATER USE VIOLATION FINE

- 1. When an Enforcement Stage of the Water Shortage Contingency Plan has been activated by Commission authorization, the water use restrictions of Stage 1 in the Water Shortage Contingency Plan in Section D of Rule 14.1 become subject to fines and penalties imposed by the utility. The utility will first work closely with local law enforcement and public agencies charged with enforcing the mandatory water use restrictions. However, should the utility find that the local agency is not effectively enforcing the mandatory use restrictions, the utility, after written warnings, such as door hangers and letters, may begin to issue fines. If a customer is seen violating the water use restrictions, as outlined in Rule No. 14.1 and the Special Conditions below, the customer will be subject to the following fine structure:
  - First offense: Written warning, including explanation of penalty for subsequent offense. a.
  - b. Second offense within 1 year (of the same restriction): Written warning, including explanation of penalty for subsequent offense and \$100 fine.
  - Third offense within 1 year (of the same restriction): Written warning, including explanation C. of penalty for subsequent offense and a \$250 fine.
  - d. Fourth offense within 1 year (of the same restriction): Written warning, including explanation of penalty for subsequent offense and a \$500 fine.
  - Fifth offense within 1 year (of the same restriction): Written warning, including explanation e. of penalty for subsequent offense and service termination pursuant to Rule 11 and a \$500 fine.
  - Sixth offense within 1 year. (of the same restriction): Installation of a flow restricting device f. on customer's water meter for duration of enforcement stage of the Water Contingency Plan.
- Offenses for separate water use restrictions will each start at the warning stage. 2.
- 3. The water use violation fine is in addition to the regular rate schedule charges and any applicable drought surcharge rates.

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(TO BE INSERTED BY UTILITY)		ISSUED BY	(TO BE INSERTED BY C.P.U.C.)					
Advice	1370	J. T. LINAM	Date Filed	05/09/2022				
Decision		DIRECTOR - Rates & Regulatory	Effective	06/30/2022				
			Resolution					

### SCHEDULE NO. 14.1 - MDB WATER SHORTAGE CONTINGENCY PLAN MEADOWBROOK SERVICE AREA

Sheet 3

# E. APPLICABLE PENALTY RATES

- 1. When in Stage 3 of the Water Shortage Contingency Plan a surcharge rate be will be added to all residential water usage in excess of 34 CGL. The surcharge rate will be equal to the Tier 3 residential rate in effect at the time Stage 3 is enacted. The surcharge rate for low-income customers will be 50% of the Stage 3 surcharge rate. For all other customers there will be no surcharge imposed at Stage 3.
- When in Stage 4 of the Water Shortage Contingency Plan The Stage 3 residential drought 2. surcharge rates will be tripled for all usage in excess of 34 CGL in Stage 4. The surcharge rate for low-income customers will be 50% of the residential Stage 4 surcharge rate. All other customers will pay a drought surcharge rate of 25% of the regular rate on all usage in Stage 4.
- Rule 14.1 includes provisions to allow customers to seek a variance to the drought surcharge 3. rates. Those residential customers who prevail in their request for a variance will receive a 50% increase in the amount of usage not subject to the surcharge rate. The usage not subject to the surcharge rate would be increased from 34 CGL to 51 CGL.

### F. ENFORCEMENT

- 1. Letter/Fine: From second violation of the same restriction within a one-year period and onwards, a violation letter will be posted on property and sent to billing address, if different.
- Aging of violation: Violations will accrue for the period of one year and be considered corrected 2. and expunded one year after the violation occurs. The purpose of this rule is to prevent discrete violations from accruing in the event of a multi-year enforcement of the Water Contingency Plan.

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ISSUED BY J. T. LINAM **DIRECTOR - Rates & Regulatory** 

(TO BE INSERTED BY C.P.U.C.) Date Filed Effective Resolution

05/09/2022

06/30/2022

(N)

#### CALIFORNIA-AMERICAN WATER COMPANY

655 W. Broadway, Suite 1410 San Diego, CA 92101

### SCHEDULE NO. 14.1 - MDB WATER SHORTAGE CONTINGENCY PLAN <u>MEADOWBROOK SERVICE AREA</u>

Sheet 4

3. Applies to all Enforcement Stages of Water Shortage Contingency Plan.

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	Violation 1	Violation 2 (of the same	Violation 3 (of the same	Violation 4 (of the same	Violation 5/6 <sup>(2)</sup> (of the same
		restriction)	restriction)	restriction)	restriction)
Proof of violation	Employee or	Verification with	Verification with	Verification	Verification
	Customer reports,	a written report	a written report	with a written	with a written
	with no	by employee or	by employee or	report by	report by
	additional	contractor of	contractor of	employee or	employee or
	verification	CAW	CAW	contractor of	contractor of
	required			CAW	CAW
Letter/fine	Warning letter	Violation letter	Violation letter	Violation letter	Violation letter
	mailed to premise	posted and	posted and	posted and	posted and mailed,
	and billing	mailed with \$100	mailed with \$250	mailed with \$500	shut off per Rule 11
	address	penalty on next	penalty on next	penalty on next	and \$500 penalty on
		bill	bill	bill	next bill
Fixing leaks	Customer has:	Customer has:	Customer has:	Customer has:	Customer has:
Stage 1	5 days	5 days	5 days	5 days	5 days
Stage 2	72 hours	72 hours	72 hours	72 hours	72 hours
Stage 3	24 hours	24 hours	24 hours	24 hours	24 hours
Stage 4	Immediate	Immediate	Immediate	Immediate	Immediate
Time to correct	5 days	5 days	5 days	5 days	5 days
violation					
Time customer	14 days to	14 days to	10 days to file an	10 days to file an	10 days to file an
has to request	contact CAW in	contact CAW in	appeal with CAW	appeal with CAW	appeal with CAW
variance of the alleged	writing	writing	in writing	in writing	in writing
violation	Further non-orted	If the sustainer	If the sustance	If the quetomore	If the quetomor
If the customer does not agree	Further reported	If the customer	If the customer	If the customer	If the customer
with CAW's	violations of the	disagrees with CAW's	disagrees with CAW's	disagrees with CAW's	disagrees with CAW's resolution,
resolution	same restricted	resolution, they	resolution,	resolution, they	they may file a
(1)	use will not be	may file a	they may file a	may file a	formal complaint
	counted in the	formal	formal	formal	with the CPUC
<b>Reference Section</b>	determination of	complaint with	complaint with	complaint with	
K of Rule 14.1	further action	the CPUC	the CPUC	the CPUC	
	until one week				
	until one week after the variance				

<sup>(1)</sup> If a customer has appealed the receipt of the penalty, the penalty will continue to be posted on the customer's account, but will not result in further service action, until at least 14 days after the resolution of appeals. Once resolved, if in the customers favor, the penalty will be immediately removed from the account. If not resolved in the customers favor, then the penalty will be due and payable as part of the next billing cycle and subject to all such further actions as with any other billed charge.

<sup>(2)</sup> For violation 6 instead of shut-off per Rule 11 and \$500 penalty, a flow restrictor will be installed for duration of enforcement.

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(TO BE INSERTED BY UTILITY) Advice 1370 Decision ISSUED BY J. T. LINAM DIRECTOR - Rates & Regulatory

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### SCHEDULE NO. 14.1 - MDB WATER SHORTAGE CONTINGENCY PLAN <u>MEADOWBROOK SERVICE AREA</u>

Sheet 5

# G. FLOW RESTRICTOR REMOVAL CHARGE

The charge for removal of a flow-restricting device and/or reconnecting water service shall be:

Connection Size	Removal Charges		
5/8" to 1"	\$150.00		
1-1/2" to 2"	\$200		
3" and larger	Actual Cost		

### H. SPECIAL CONDITIONS:

- 1. The Tier 2 advice letter requesting activation of any Enforcement Stage of Schedule 14.1 shall include documentation of the overall water shortage justifying activation of that particular stage.
- 2. This tariff schedule shall remain in effect until the utility files a Tier 1 advice letter to deactivate specific stage of Water Shortage Contingency Plan and such is authorized by the Commission.
- 3. Water use violation fines must be separately identified on each bill.
- 4. Water penalty surcharges must be separately identified on each bill.
- 5. All bills are subject to the reimbursement fee set forth on Schedule No. UF.
- 6. All monies collected by the utility through drought surcharges or penalties or fees for water use violations shall be booked to the Water Revenue Adjustment Mechanism (WRAM) or a memorandum account to offset recovery of lost revenues. All flow restrictor removal charges collected by the utility and all expenses incurred by the utility to implement Rule 14.1 and Schedule 14.1, and the requirements of the California State Water Board Resources Control Board ("SWRCB"), or other agencies, that have not been considered in a General Rate Case or other proceeding, shall be tracked in a memorandum account for disposition as directed or authorized from time to time by the Commission and shall be recoverable by the utility if determined to be reasonable by the Commission.

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ISSUED BY J. T. LINAM DIRECTOR - Rates & Regulatory (TO BE INSERTED BY C.P.U.C.) Date Filed 05/09/2022 Effective 06/30/2022 Resolution